MCP Markets Committee Risk Report Appendix A

Report Author: Joanne Hill **Generated on:** 05 January 2021



Risk no, title, creation date, owner	Risk Description (Cause, Event, Impact)	Current Risk Rating	& Score	Risk Update and date of update	Target Risk Rating &	Score	Target Date	Current Risk score change indicator
MCP-BG 001 Workplace Transport 26-Apr-2017 Daniel Ritchie	Cause: A lack of suitable and sufficient training and adequate management controls in relation vehicle movements at Billingsgate Market. Event: There is a risk of a life changing injury to a pedestrian if vehicle movements including forklift trucks are not appropriately managed and controlled. Effect: An accident involving a pedestrian and a vehicle which resulted in a serious or life changing injury could result in prosecution, a fine, reputational damage for the City.	Likelihood	12	This risk has been reviewed and is being held at Amber until we have total compliance with our traffic management policies. 31 Dec 2020	Likelihood	8	31-Mar- 2021	Constant

Action no	Action description	Latest Note	Latest Note Date	Due Date
MCP-BG 001e	Respond to recommendations and agree an action plan.	An action plan has been put in place to deal with the highest risk factors.		31-Mar- 2021
	Complete actions and record evidence with a view to reducing the risk rating (if appropriate).	Actions are currently being addressed in order of priority.		31-Mar- 2021

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MCP-BG 002 Building maintenance- management 29-Sep-2020 Jon Averns	Cause: The deterioration of physical assets due to the lack of adequate maintenance Event: Partial collapse or failure of structure. Effect: Serious harm to building occupiers and members of the public by exposure to various physical hazards Loss of use of physical assets through accident investigations and enforcement authority prohibitions, etc Financial losses through potential Health and Safety Executive (HSE) fees for intervention, prosecution, civil claims and reputational damage to the City.	Impact 12	The Superintendent will liaise with the City Surveyor's department to arrange for a condition survey to be carried out. 31 Dec 2020		31-Mar- 2021	Constant

Action no	Action description		Latest Note Date	Due Date
MCP-BG 002a	•	5	 	31-Mar- 2021

Risk no, title, creation date, owner	Risk Description (Cause, Event, Impact)	Current Risk Rating & Score	Risk Update and date of update	Target Risk Rating & Score	Target Date	Current Risk score change indicator
MCP-NS 001 Workplace Traffic Management 24-Feb-2015 Emma Beard; Sean Benton; Debbie Howard	Cause: Over 200 forklift trucks operate on the New Spitalfields Market site. Event: There is a serious risk of life changing injury to a pedestrian if vehicle movements in this constrained space are not appropriately managed and controlled. Effect: An accident involving a pedestrian and a vehicle which resulted in a serious or life changing injury could result in prosecution, a fine, reputational damage for the City and have an adverse impact on the operation and sustainability of the service.	Impact 12	Monitoring of the current technical faults is ongoing. Discussion with the provider is also ongoing both from an operational and contractual basis. The project has not been signed off due to the ongoing faults and discussions. 04 Jan 2021	k ell b	31-Mar- 2021	Constant

Action no	Action description	Latest Note	Latest Note Date	Due Date
MCP NS-001m	Risk will be reviewed on a monthly basis.	Software has been updated as planned. minor technical issues are still in need of action Project not complete until these are resolved.		31-Mar- 2021
MCP-NS 001i	A member of staff from all tenants to be nominated and trained in FLT safety procedures.	All but four have complied and taken the training. These tenants will receive an enforcement notice under the enforcement policy until they are compliant		31-Mar- 2021

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MCP-NS 003 Building maintenance- management 29-Sep-2020 Jon Averns	Cause: The deterioration of physical assets due to the lack of adequate maintenance Event: Partial collapse or failure of structure. Effect: Serious harm to building occupiers and members of the public by exposure to various physical hazards Loss of use of physical assets through accident investigations and enforcement authority prohibitions, etc Financial losses through potential Health and Safety Executive (HSE) fees for intervention, prosecution, civil claims and reputational damage to the City.	Likelihood	12	Awaiting dates from City Surveyor's Department. 23 Dec 2020	Impact	1	31-Mar- 2021	Constant

Action no	Action description		Latest Note Date	Due Date
MCP-NS 003a	Condition survey to be carried out.			31-Mar- 2021

Risk no, title, creation date, owner	Risk Description (Cause, Event, Impact)	Current Risk Rating & Sco	core Risk Update and date of update	Target Risk Rating & Score	Target Date	Current Risk score change indicator
MCP-SM 011 Brexit - impact of Brexit on traders and imports 06-Sep-2019 Mark Sherlock	Cause: The outcome of Brexit negotiations between the UK government and the EU fails to secure continuity of contracts and/or security of supply chains. Event: The market tenants fail to prepare appropriately for the end of the Brexit transition period on 31 December 2020. Uncertainty around the potential outcomes until it is too late to react. Effect: Delays and disruption in the food supply chain, and shortages of product over a prolonged period. There is also a risk, albeit unlikely, that this could impact the financial viability of some tenants' businesses. This in turn could lead to business failures and vacant premises at the markets but given the current position this seems highly unlikely.	Impact	A deal has now been agreed between the UK & the EU which has been been ratified in Parliament. The deal removes the threat of tariffs or quota and should therefore reduce the risk disruption to meat supplies to the Market, and the continuing export of carcass meat to the continent. There a reduced risk that exporters and importers may not have the correct process documentation in place in time and so any potential impact of this will be further assessed in the coming weeks. 31 Dec 2020	s of lmpact	31-Jan- 2021	Decreasin g

Action no	Action description		Latest Note Date	Due Date
MCP-SM 011a	holding areas in the vicinity of the market to cope with the anticipated increased volume of traffic, including the	Market roof project is underway in consultation with DBE. 8 bays are currently fully suspended which removes the opportunity for 12 HGVs to park. The aim is to get some of these reviewed and where at all possible, returned to Market use.		31-Jan- 2021
		There is now an annual leave moratorium in place for all staff for at least the whole of January. This will be reviewed once the outcome of current trade negotiations is known and removed or extended where necessary. Roster and staffing levels are also reviewed regularly. Additional 3rd party resource is available on a man-hour basis.	18-Dec- 2020	31-Jan- 2021

prepared to be flexible in response to demand possibly up		 	31-Jan- 2021
Open Charterhouse Street and Long Lane to two-way traffic.	8	 	31-Jan- 2021

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MCP-SM 012 Building maintenance- management 29-Sep-2020 Jon Averns	Cause: The deterioration of physical assets due to the lack of adequate maintenance Event: Partial collapse or failure of structure. Effect: Serious harm to building occupiers and members of the public by exposure to various physical hazards Loss of use of physical assets through accident investigations and enforcement authority prohibitions, etc Financial losses through potential Health and Safety Executive (HSE) fees for intervention, prosecution, civil claims and reputational damage to the City.	Likelihood	12	New condition surveys are currently being scoped and contracts placed by CSD. The funding will come from the MCP programme budget. It is expected that the surveys and recommendations will be available in the first quarter of 2021 and they will form the basis of revised and accelerated CWP programmes where appropriate. There is now a regular forward maintenance & project plans Working Group with both Directors and Officers from the CSD and Markets departments. 15 Dec 2020	Impact	1	30-Apr- 2021	Constant

Action no	Action description		Latest Note Date	Due Date
MCP-SM 012a	,	Over-arching condition survey tenders were due back with City Surveyor's Department on the 14th December. Surveys will be instructed to take place early in the New Year.	 	31-Mar- 2021

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MCP-SM 001 HGV Unloading Operations	Cause: A lack of suitable and sufficient training and adequate management controls in relation to Heavy Goods Vehicle banksman activities undertaken by staff employed by Smithfield Market tenants. Event: Serious or life changing injury to members of the public, market staff and other service users caused by uncontrolled or unguided reversing vehicles. Effect: Realisation of this risk could result in a prosecution, fine and reputational damage for the City.	Impact	An HGV audit was undertaken from 8/11/2020-12/11/2020 to monitor and observe health and safety issues. Within the allotted time frame: Tensa deployed: 22/96 = 23% Driver guided movements: 7/96 = 7% Tenant guided movements: 80/96 = 83% Non guided movements: 7/96 = 7% A high percentage of non-guided movement was observed, and logistic companies and tenants were recorded. Letters to those parties involved have been issued, with a joint letter of best practice and Site Rules to be re-issued to all delivery companies and tenants in the New Year to remind drivers and tenants of their duty of care for HGV deliveries at the Market. A further audit is planned towards the end of January 2021 with regular continuing audits, as is currently the case. 16 Dec 2020	Impact	31-Mar- 2021	Constant

	Action no	Action description		Latest Note Date	Due Date
ī	MCP-SM 001k	T			31-Mar- 2021

Tensa deployed: 22/96 = 23% Driver guided movements: 7/96 = 7% Tenant guided movements: 80/96 = 83% Non-guided movements: 7 over 96 = 7%	
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MCP-WM 001 Wholesale Markets Consolidation Project 17-Mar-2020 Jon Averns	Cause: The City of London Corporation is unable or decides not to complete the markets consolidation project or, determines an alternative use for proposed location on the Barking site Event: The City's three wholesale food markets, New Spitalfields, Smithfield and Billingsgate are unable relocate to the Barking site. Effect: This could result in the following: Tenant claims against City of London Corporation for loss of earnings and other incurred costs. Continuing losses from market operations affecting departmental budget Relationships with tenants being adversely affected resulting in adverse publicity and possibly leading to reputational damage to the City. Markets begin to decline possibly to the point where they	Impact	8	M&CP is working with the City Surveyor to progress building condition surveys. 22 Dec 2020	Impact	4	31-Dec- 2026	Constant

Action no	Action description		Latest Note Date	Due Date
	markets will not be forced to close due to failing infrastructure.	A maintenance strategy has been agreed to ensure that appropriate levels of maintenance continue to be carried out until there is more certainty about the markets' move. This will cover the risk that the markets cannot operate due to failing infrastructure. The City Surveyor's Department is arranging for condition surveys to be carried out at all three markets to inform forward maintenance planning		17-Dec- 2026
MCP-WM 001a	1	This risk will be reviewed and updated on a quarterly basis until such a time that more frequent reviews are required.		31-Dec- 2026

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MCP-SM 013 EPA Canopy Failure 17-Aug-2020 Mark Sherlock	Cause: Lack of condition survey and maintenance. Event: Sections of concrete canopy fail and collapse following extreme weather. Effect: Serious harm to building occupiers and members of the public by exposure to various physical hazards Loss of use of physical assets through accident investigations and enforcement authority prohibitions, etc Financial losses through potential Health and Safety Executive (HSE) fees for intervention, prosecution, civil claims and reputational damage to the City.	Likelihood	4	High priority H&S works were completed in East Poultry Avenue and the road, remaining pavement and 3 Market access gates were fully reopened on the 30th November. There are additional recommended works planned for early 2021 as part of the structural survey contractor recommendations. City Surveyor's Department will programme these works in consultation with the Superintendent around the Market operation. 15 Dec 2020	Impact	4	31-Mar- 2021	Decreasin g

Action no	Action description		Latest Note Date	Due Date
MCP -SM 013a		8 1 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3		31-Jan- 2021

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MCP-SM 014 Glass Canopy Failure	Cause: Spontaneous failure of overhead glazing panel. Event: Failure of the toughened glass overhead canopy panel/s. Effect: Lacerations, fractures and/or impact injuries to pedestrians who may be showered with glass fragments.	Impact	Netting to the remaining canopy around the entire East & West Market was completed on the 9th December. A further (4th) glass panel failed on the 11th December but was contained as designed by the crash deck. Sandberg's condition report was received by the CSD on the 11th December and summated recommendations shared with Members by CSD on the 14th December. It is very unlikely that nickel sulphide inclusions caused the failures, and the most likely cause is metal components coming into direct contact with the glass. The Corporation will focus on addressing this risk and there are a number of recommended actions to be undertaken from the report. Quotes will now be obtained for the remedial work and a programme developed for urgent address. The crash deck will remain in place until further notice. 15 Dec 2020	Impact	31-Mar- 2021	Decreasin g

Action no	Action description		Latest Note Date	Due Date
MCP-SM 014	agreed for safe return of glass canopy to operational uses.	On Friday 11 December, a glass pane failed on the SE Elevation. The crash deck boarding was able to catch the majority of the glass fragments, with a small amount falling through to ground level. Staff on site were able to clear the debris and the incident was reported.		31-Jan- 2021